General Terms and Conditions

Article 1 — Application of the terms and conditions and order of precedence

1.1 These general terms and conditions apply to all quotations issued by FLOW+ and to all agreements concerning the sale, rental, installation and integration of hardware, the licensing of software and the provision of services (including maintenance, repairs, projects, SLAs and ServicePacks) by or on behalf of FLOW+. Together with the applicable licence terms, they are attached as an annex to every quotation or order confirmation or communicated via a durable link bearing a version number, so that the Customer can actually acquaint itself with them before the agreement is concluded. By accepting the quotation or order confirmation, the Customer also accepts these terms and conditions and the licence terms communicated.
1.2 FLOW+ expressly rejects the applicability of the Customer's general (purchasing) terms and conditions. Deviating or additional clauses bind FLOW+ only if they have been expressly accepted by FLOW+ in writing.
1.3 In the event of a conflict between the contract documents, the following order of precedence applies: (1) the individual agreement and the special conditions, (2) the quotation or order confirmation, (3) the licence terms, (4) these general terms and conditions. In the event of discrepancies between language versions, the Dutch text prevails.
1.4 Where third-party software packages are supplied, the quotation states which packages are concerned and the applicable licence terms of those third parties, or a link to them, are communicated before the agreement is concluded. The Customer accepts towards FLOW+ the same restrictions on use as those which the third party concerned imposes on FLOW+ and shall indemnify and hold FLOW+ harmless against any breaches thereof.

Article 2 — Quotations, prices and price revision

2.1 Quotations are valid for thirty calendar days, unless stated otherwise. All prices are exclusive of VAT. For orders of less than EUR 125, the transport costs and EUR 50 in administration costs are always charged. For interventions with a duration of less than 8 hours, an administration cost of EUR 150 is charged to Customers without an SLA. These costs are also stated on the quotation or order confirmation.
2.2 If, between the order and the delivery, the cost of materials, components, wages, energy, transport or exchange rates demonstrably increases, FLOW+ may revise the price proportionately on the basis of the actual cost structure of the assignment; the revision may relate to at most 80% of the final price, in accordance with the Belgian Act of 30 March 1976. FLOW+ shall communicate every revision, with reasons and in writing, before the delivery.

Article 3 — Nature of the obligations

3.1 All obligations of FLOW+ are obligations of means (best-efforts obligations), unless an obligation is expressly designated in writing in the special conditions as an obligation of result.
3.2 Performance data in quotations, datasheets, simulations and documentation — including capacity, cycle times, throughput, availability and uptime — are indicative and do not constitute a guarantee.
3.3 FLOW+ does not accept any fine, penalty, service-credit or lump-sum compensation clauses to its detriment. Such clauses in documents of the Customer do not bind FLOW+, save where expressly accepted by FLOW+ in writing.

Article 4 — Delivery and performance periods

4.1 Delivery and performance periods are indicative, unless they are expressly designated as binding in the special conditions.
4.2 Periods only start to run once FLOW+ has received the agreed advance payment and all data, approvals and access to be provided by the Customer. They are automatically (by operation of law) extended by the duration of any delay attributable to the Customer, to suppliers or to force majeure, as well as in the event of additional work.
4.3 Exceeding an indicative period does not give rise to any right to compensation, price reduction or termination.
4.4 If a period is exceeded by more than ninety calendar days for reasons exclusively attributable to FLOW+, the Customer may serve a formal notice of default on FLOW+ by registered mail and grant a final additional delivery period of at least thirty calendar days. If delivery still fails to take place, the Customer may cancel the part of the order not yet delivered without owing any compensation to FLOW+ and without any right to further compensation, without prejudice to Article 18.6.

Article 5 — Delivery, transport and deferred taking of delivery

5.1 Unless otherwise agreed, delivery takes place DAP the Customer's site (Incoterms 2020), excluding unloading and internal relocation.
5.2 If the Customer defers the delivery, installation or SAT for reasons not attributable to FLOW+, FLOW+ may invoice as if the goods had been delivered and delivery and acceptance had taken place, and charge the storage and insurance costs; the risk passes to the Customer at that moment.

Article 6 — Delivery and acceptance (FAT/SAT)

6.1 Unless otherwise agreed, each installation undergoes a Factory Acceptance Test (FAT) at FLOW+'s premises and a Site Acceptance Test (SAT) at the Customer's premises, in accordance with the test protocol agreed in the quotation or the project plan.

6.2 Acceptance of the installation is evidenced by the SAT report signed by both parties. Minor defects or punch-list items that do not prevent the normal use of the installation do not prevent acceptance; they are recorded on a punch list and remedied within a reasonable period. For these known and accepted items, the Customer may only claim repair, not compensation.
6.3 The installation is also deemed accepted: (i) when the Customer puts it into productive use; or (ii) thirty calendar days after FLOW+ has given notice that the installation is ready for the SAT, if the SAT could not take place for reasons on the Customer's side and the Customer has not refused acceptance in writing, stating its reasons, within that period.
6.4 The Customer shall not put the installation into productive use before the successful completion of the SAT without the prior written consent of FLOW+. If the Customer nevertheless does so, such use is deemed to constitute acceptance and takes place at the sole risk of the Customer; FLOW+ is not liable for any loss or damage resulting therefrom, without prejudice to Article 18.6.
6.5 Acceptance covers visible defects and conformity with the agreed specifications. The warranty period under Article 16 starts to run upon acceptance in accordance with this Article.

Article 7 — Obligations of the Customer

7.1 The Customer shall provide, in good time and at its own expense: a ready and safe site (floor quality, clear travel paths and zones, signage); the necessary utilities and charging infrastructure; a high-performance network with sufficient Wi-Fi or 5G coverage along the travel paths; remote access (VPN or equivalent) for support and diagnostics; unhindered access to the location, machines and systems; and correct, complete and up-to-date layouts, data and specifications.
7.2 The Customer is responsible for the risk assessment of its working environment, the conformity of its existing installations, the training and instruction of its personnel and compliance with the conditions of use and safety instructions of FLOW+ and of the manufacturer.
7.3 The Customer shall install the updates, patches and security fixes made available by FLOW+ within the reasonable period indicated by FLOW+, or shall allow FLOW+ to do so. FLOW+ is not liable for any loss or damage that would have been avoided by timely installation.
7.4 Delays or additional costs resulting from non-compliance with this Article — including waiting hours, re-tests and additional travel — shall be borne by the Customer and automatically extend the performance periods.

Article 8 — Additional work

8.1 Changes or additions to the agreed scope are carried out only after both parties have confirmed the impact thereof on price and timing in writing (e-mail suffices). In the absence of a price agreed in advance, additional work is invoiced on a time-and-materials basis at FLOW+'s rates applicable at that time. Additional work extends the performance periods proportionately.

Article 9 — CE marking and safety

9.1 The quotation determines the scope of the CE responsibility of FLOW+. Unless expressly agreed otherwise in writing, FLOW+ does not act as manufacturer of the assembly or production line into which the AMRs are integrated. The Customer is responsible for the risk assessment of the working environment in which the AMRs are deployed, for the conformity of its existing installations and for safety on the shop floor, including the instruction of its personnel and of third parties entering its site.

Article 10 — Invoicing and payment

10.1 Unless otherwise provided in the quotation or the individual agreement, invoicing takes place in instalments: 40% upon the order; 30% upon notification that the goods, including the robots, have been delivered to the address of FLOW+; 20% upon notification that the installation works at the Customer's premises have been completed; and 10% upon acceptance of the installation in accordance with Article 6. Services and deliveries outside projects are invoiced upon delivery or in accordance with the quotation.
10.2 All invoices of FLOW+ are payable within thirty calendar days of the invoice date, at the registered office in Smetlede. Electronic invoicing (including via Peppol) constitutes legally valid invoicing.
10.3 Any party that fails to pay a sum of money on the due date shall, from the due date, automatically (by operation of law) and without prior notice of default, owe interest at the rate determined in the Belgian Act of 2 August 2002 on combating late payment in commercial transactions, as well as lump-sum compensation of 10% of the unpaid amount, with a minimum of EUR 250 and a maximum of EUR 7,500, without prejudice to the statutory fixed sum of EUR 40 for recovery costs and the reimbursement of proven litigation costs. In the event of non-payment of an invoice on the due date, all outstanding invoices of FLOW+ not yet due shall become payable automatically (by operation of law). FLOW+ may suspend its performance — including warranty and SLA performance — where a written formal notice of default has remained unheeded for eight calendar days, and may terminate the agreement in accordance with Article 5.90 of the Belgian Civil Code in the event of a sufficiently serious breach of contract, with compensation for the proven loss.
10.4 Cancellation of an order or assignment by the Customer may only be made in writing. In that case the Customer shall owe compensation corresponding to the stage of the assignment: 15% of the order value before the start of engineering; 30% after the start of engineering or after the ordering of components by FLOW+; 50% after the start of production or assembly; after notification that the installation is ready for FAT, the full order value is due, less the costs demonstrably saved as a result of

the cancellation. Services already performed and non-cancellable components already ordered shall always be charged in full. If FLOW+ terminates the assignment for reasons not attributable to the Customer and not constituting force majeure, FLOW+ shall refund the advance payments received to the extent that no performance has been rendered in return, increased by lump-sum compensation of 10% of the order value, to the exclusion of any further compensation, without prejudice to Article 18.6.
10.5 If confidence in the Customer's creditworthiness is shaken — including in the event of non-payment, protest or judicial reorganisation — FLOW+ may require advance payment or appropriate security before performing further.

Article 11 — Retention of title and risk

11.1 The risk in the delivered goods passes to the Customer upon delivery at the agreed place, even if the delivery note is not signed, provided that the delivery has been tendered in conformity with the order. The Customer shall insure the goods against all risks from the time of delivery.
11.2 The delivered goods remain the property of FLOW+ until full payment of all amounts due in respect of those goods (principal, interest and costs). Until then, the Customer shall not dispose of, pledge or incorporate them into immovable property, shall keep them identifiable and insured, and FLOW+ may repossess them in the event of non-payment at the Customer's expense. In the event of resale before full payment, FLOW+ is automatically (by operation of law) subrogated to the Customer's rights to the sale price.

Article 12 — Goods of the Customer: insurance and waiver of recourse

12.1 Machines, robots, installations and other goods of the Customer on or with which FLOW+ carries out works remain at the Customer's risk for the entire duration of the works — at the Customer's site, during transport and on the premises of FLOW+.
12.2 During that period the Customer shall keep these goods insured for their full value under a machinery breakdown or all-risks insurance, including business interruption, and shall obtain from its insurers a waiver of recourse against FLOW+, its shareholders, directors, employees, agents and subcontractors, except in the case of wilful misconduct. On first request the Customer shall produce an insurance certificate and proof of the waiver of recourse.
12.3 Without prejudice to Article 18, the liability of FLOW+ for damage to goods entrusted to FLOW+ is in any event limited to EUR 25,000 per claim event, except in the cases referred to in Article 18.6. The Customer shall indemnify and hold FLOW+ harmless against any recourse by the Customer's insurers in excess of this amount.
12.4 Transport of goods of the Customer takes place at the risk and expense of the Customer, unless otherwise agreed in writing.

Article 13 — Intellectual property, confidentiality and indemnification

13.1 All studies, designs, drawings, simulations, software, configurations and documentation made or developed by FLOW+ remain the exclusive (intellectual) property of FLOW+, unless otherwise agreed in writing. The Customer obtains a right of use for the operation of the delivered goods and services and shall use or copy this information, or disclose it to third parties, solely for that purpose.
13.2 Each party shall treat all non-public information of the other party as confidential, shall use it solely for the performance of the agreement and shall share it only with employees and subcontractors who need it, during the term of the agreement and for five years thereafter; for trade secrets, the confidentiality obligation applies without limitation in time. Exceptions: information that is publicly known, was lawfully obtained from third parties or was independently developed, and disclosures required by law.
13.3 FLOW+ shall indemnify and hold the Customer harmless against third-party claims for infringement of intellectual property rights by the software or designs developed by FLOW+, limited to the cap of Article 18.3 and subject to immediate notification and control of the defence by FLOW+; FLOW+ may in that case replace or modify the software or acquire a right of use.
13.4 The Customer shall indemnify and hold FLOW+ harmless in the same manner in respect of services that FLOW+ performs on the basis of specifications, designs, data or software supplied by the Customer.

Article 14 — Images and visual material, references and machine data

14.1 FLOW+ may, during construction, installation and start-up, take photographs and video footage of the installations for technical documentation, maintenance and internal purposes. In doing so, FLOW+ shall comply with the Customer's reasonable instructions regarding confidentiality and identifiable persons.
14.2 External or commercial use of images and visual material (references, website, trade fairs) shall take place only after the Customer's written consent. FLOW+ may use the Customer's name and logo and a general project description as a commercial reference, unless the Customer objects thereto in writing.
14.3 FLOW+ may collect and use technical and operational machine data (logging, telemetry, performance data) for support, diagnostics and invoicing verification and, in aggregated and anonymised form, for benchmarking and product improvement.

Article 15 — Software licences

15.1 The software developed by FLOW+ (including FLOW+ Ctrl) remains its exclusive property. The Customer obtains a non-exclusive, non-transferable and non-sublicensable licence, limited to the delivered installation or site and the agreed number of robots, with the right to make the necessary copies for back-up purposes. Transfer of the licence together with the robot is

permitted subject to prior written notice to FLOW+. The licence applies to the delivered version; updates, upgrades and support are included only if and for as long as an SLA or ServicePack is in force. Reverse engineering, decompilation or modification of the software is prohibited, save for the mandatory statutory exceptions (Article XI.299 et seq. of the Belgian Code of Economic Law). The software may contain open-source components to which the respective licences apply; an overview is available on request. The licence ends in the event of persistent non-payment after formal notice of default or upon termination of the agreement for breach attributable to the Customer. The right of use is territorially limited in accordance with Article 22.
15.2 For third-party software packages, the licence terms of the third party concerned apply, as communicated in accordance with Article 1.4.

Article 16 — Warranty

16.1 FLOW+ warrants, for twelve months from acceptance in accordance with Article 6, and at the latest from one month after installation, the free-of-charge repair or replacement of defective materials and the labour hours required for that purpose, during normal working hours; travel and accommodation costs are not included. The warranty applies on the basis of use in one production shift (a maximum of 8 operating hours per day, 5 days per week); in the event of use in multiple shifts, the period is shortened pro rata, unless otherwise agreed.
16.2 Excluded from the warranty are: wear parts and consumables; defects caused by improper use, inadequate maintenance or non-compliance with the instructions of FLOW+; defects caused by modifications, repairs or interventions by the Customer or third parties without the written consent of FLOW+; and defects caused by changes to the environment, infrastructure, networks or software of the Customer or of third parties with which the installation interoperates.
16.3 For software, the sole obligation is to remedy reported, reproducible errors within a reasonable period by means of a patch, update or workaround; FLOW+ does not guarantee uninterrupted or error-free operation.
16.4 For third-party robots, components and software, only the warranty of the manufacturer concerned applies, which FLOW+ shall transfer to the Customer insofar as possible.
16.5 This commercial warranty applies without prejudice to the statutory warranty for hidden defects; claims on that basis shall be brought within three months after the discovery of the defect.
16.6 The warranty is limited to repair or replacement and does not give rise to any right to any other compensation. Liability is governed by Article 18.

Article 17 — Complaints and claims handling

17.1 Complaints regarding an invoice shall be submitted in writing (by registered mail or by e-mail with acknowledgement of receipt) within fourteen calendar days after the invoice date, failing which they are forfeited.
17.2 Visible defects and non-conformity of delivered goods shall be noted on the delivery note or reported within eight calendar days after delivery. For installations that undergo a SAT, the regime of Article 6 applies.
17.3 Hidden defects shall be reported within fourteen calendar days after their discovery and at the latest before the expiry of the warranty period (Article 16).
17.4 The handling or investigation of a complaint, the performance of repairs, replacements or updates, or any commercial gesture, does not constitute an acknowledgement of liability by FLOW+. The same applies to factual findings on site by employees of FLOW+.
17.5 Claim events shall be handled in consultation with the insurers concerned. The Customer shall cooperate with any expert assessment, shall allow findings to be made in the presence of all parties concerned before repairs are carried out by third parties, and shall take reasonable measures to mitigate the loss.

Article 18 — Liability

18.1 FLOW+ performs its obligations with the care that may be expected of a specialised supplier. The limitations and exclusions in this Article do not affect the obligation of FLOW+ to repair defects under the warranty (Article 16) or to replace defective parts.
18.2 FLOW+ is not liable towards the Customer for indirect loss or consequential loss, for whatever reason. This includes, but is not limited to: loss of production, production downtime, operating loss, loss of profit, loss of turnover, contracts or anticipated savings, loss of, damage to or unusability of data, costs of replacement equipment or of engaging third parties, reputational damage, as well as loss suffered by third parties — including customers or other purchasers of the Customer — that is recovered from the Customer and that the Customer seeks to recover from FLOW+. This exclusion also applies to loss under the warranty of Article 16.
18.3 The total liability of FLOW+ for direct loss is limited per claim event and, for all claim events together, per contract year or — for one-off assignments — per assignment, in each case to: a) for project assignments, deliveries and one-off services: the agreed price of the assignment concerned (excluding VAT), even where that price has not yet been invoiced, or has only been partially invoiced, at the time of the claim event; b) for continuing services (including SLAs, ServicePacks and continuing software licences): the fees (excluding VAT) that the Customer owed for the service concerned over the twelve months preceding the event giving rise to the loss; if the service has not yet been running for twelve months, this amount is calculated on an annual basis. The special conditions may stipulate a different maximum amount; in that case, that amount applies.

18.4 Related claim events arising from the same cause — including the same error or defect in software — are deemed to constitute one claim event, to which the limitations of this Article are applied once.
18.5 In the case of defects in software, FLOW+ may first remedy the defect within a reasonable period by means of a patch, update or workaround, before any compensation may become due. If FLOW+ does not succeed in remedying the defect within that reasonable period, the Customer may still claim compensation within the limits of this Article. The notification period of Article 18.11 continues to apply; the period for bringing a legal action is suspended for as long as the remedial attempt is ongoing.
18.6 The exclusions and limitations of this Article do not apply: a) in the case of wilful misconduct or fraud on the part of FLOW+ or its auxiliary persons; b) to loss resulting from harm to the life or to the physical or mental integrity of a person; c) to the extent that a provision of mandatory law — including the statutory rules on product liability — precludes the exclusion or limitation.
18.7 Save for the cases referred to in Article 18.6, the exclusions and limitations of this Article expressly also apply in the case of gross negligence on the part of FLOW+ or its auxiliary persons. The parties agree to this consciously and expressly, because (i) the cover and the premium of the liability insurance of FLOW+ are aligned with this allocation of risk, (ii) the pricing of FLOW+ reflects this allocation of risk, and (iii) the same limitations also apply for the benefit of the Customer pursuant to Article 18.12.
18.8 This Article applies to every claim of the Customer against FLOW+ relating to the agreement or to the goods, software or services supplied, irrespective of its basis: contractual or extra-contractual, including claims based on Book 6 of the Belgian Civil Code.
18.9 All exclusions, limitations, limitation periods (periods of forfeiture) and other defences on which FLOW+ may rely pursuant to the agreement or the law also apply for the benefit of its directors, partners, employees, agents and subcontractors (hereinafter: auxiliary persons). These auxiliary persons may rely on them directly against the Customer, including where they are sued on an extra-contractual basis. The Customer shall not bring a claim against an auxiliary person personally, save in the cases referred to in Article 18.6.
18.10 The Customer shall indemnify and hold FLOW+ and its auxiliary persons harmless against claims of third parties — including customers and other purchasers of the Customer and members of the Customer's staff — relating to the agreement or to the goods, software or services supplied, to the extent that such claims exceed the exclusions and limitations of this Article. This indemnity does not apply in the cases referred to in Article 18.6.
18.11 The Customer shall notify any loss for which it holds FLOW+ liable in writing (by registered mail or by e-mail with acknowledgement of receipt) within thirty calendar days after it discovered the loss or reasonably ought to have discovered it, on pain of forfeiture of the right to compensation. Any legal action for compensation shall, likewise on pain of forfeiture, be brought within one year after that discovery, without prejudice to the suspension referred to in Article 18.5. These periods do not apply in the cases referred to in Article 18.6. The complaint periods of Article 17 continue to apply to complaints concerning invoices and concerning defects in the goods supplied; this Article governs claims for compensation.
18.12 The exclusions and limitations of this Article apply in the same manner for the benefit of the Customer, in respect of its contractual and extra-contractual liability towards FLOW+ relating to the agreement, with the exception of (i) the payment obligations of the Customer, (ii) the amounts owed by the Customer under these terms and conditions in the event of cancellation or late payment, and (iii) the indemnities granted by the Customer in these terms and conditions. This Article may be negotiated in the special conditions when the agreement is concluded.

Article 19 — Force majeure and hardship

19.1 Neither party shall be liable for the non-performance of its obligations — with the exception of payment obligations — where such non-performance results from force majeure. Force majeure includes, among other things: shortages or delays at suppliers and manufacturers (including shortages of components, chips and robots), transport impediments, energy outages, cyber incidents at FLOW+ or its suppliers, fire, natural disasters, epidemics, government measures, war, strikes and lock-outs.
19.2 Force majeure suspends the affected obligations for as long as it continues; the performance periods shall be extended accordingly. The affected party shall notify the other party of the force majeure in writing as soon as possible.
19.3 If the force majeure continues for longer than six months, either party may terminate the part of the agreement not yet performed by written notice without compensation; performance already delivered shall be settled.
19.4 Where unforeseeable circumstances make the performance of the agreement excessively onerous for a party without constituting force majeure, the parties shall renegotiate in good faith in accordance with Article 5.74 of the Belgian Civil Code.

Article 20 — Term, termination, suspension and right of retention

20.1 SLAs and ServicePacks apply for the term specified in the quotation and are tacitly renewed each time for one year, unless terminated by registered mail or by e-mail with acknowledgement of receipt no later than three months before the expiry date.
20.2 Either party may terminate the agreement in the event of a serious breach by the other party that has not been remedied within fifteen calendar days after a written formal notice of default.
20.3 FLOW+ may suspend or terminate the agreement in the event of insolvency, manifest inability to pay or liquidation of the Customer, to the extent permitted by law.

20.4 In the event of non-performance by the Customer of any obligation, FLOW+ may suspend all its services, including warranty and SLA services, after a written formal notice of default that has remained without effect for eight calendar days.
20.5 FLOW+ has a right of retention over all goods of the Customer in its possession until full payment of all claims that have fallen due.

Article 21 — Data protection

21.1 Each party shall comply with the applicable data protection legislation (GDPR). To the extent that FLOW+ processes personal data on behalf of the Customer in the course of installation, support or monitoring, the parties shall enter into a data processing agreement upon first request. The Customer is responsible for the lawfulness of the processing at its site, including informing its employees about the cameras and sensors on the AMRs.

Article 22 — Destination and export

22.1 The goods, installations and software supplied by FLOW+ are intended exclusively for use in the country of delivery or, subject to notification to FLOW+, elsewhere within the European Economic Area.
22.2 The Customer shall not, directly or indirectly, export these goods, installations or software, or products in which they are incorporated, to, supply them onward to, or allow them to be used in the United States of America or Canada without the prior express written consent of FLOW+.
22.3 The Customer shall comply with all applicable export control and sanctions rules.
22.4 The Customer shall fully indemnify and hold FLOW+ harmless — including principal, interest, defence costs and judgements — against all third-party claims arising from a use or destination contrary to this Article, including claims assessed under the law of the United States or Canada.

Article 23 — Non-solicitation of personnel

23.1 During the term of the agreement and for twelve months thereafter, the Customer shall not, directly or indirectly, solicit or employ any employees or regular subcontractors of FLOW+ who were involved in the performance, on pain of lump-sum compensation equal to twelve months' gross salary of the person concerned, without prejudice to higher proven loss.

Article 24 — Assignment of the agreement

24.1 The Customer may not assign the agreement or any rights and obligations under it without the prior written consent of FLOW+. FLOW+ may assign the agreement to an affiliated company or in the context of a transfer of (part of) its business, subject to notification to the Customer.

Article 25 — Electronic communication and evidence

25.1 Orders, order confirmations, approvals of additional work and delivery and acceptance documents may validly be effected electronically (e-mail, digital platform or electronic signature in accordance with the eIDAS Regulation) and have, between the parties, the same evidential value as a signed written document.

Article 26 — Severability

26.1 If any provision of these terms and conditions is wholly or partly null and void, invalid or unenforceable, this shall not affect the validity of the remaining provisions. The provision concerned shall automatically (by operation of law) be reduced to what is legally permitted, or replaced by a valid provision that approximates its economic purpose as closely as possible.

Article 27 — Applicable law and disputes

27.1 All quotations and agreements of FLOW+ are governed exclusively by Belgian law, to the exclusion of the Vienna Sales Convention (CISG) and of the conflict-of-law rules of private international law.
27.2 All disputes fall within the exclusive jurisdiction of the courts of the judicial district of East Flanders, Ghent division; for disputes between enterprises, this is the Ghent Enterprise Court, Ghent division.